

NHS Scotland GMS Implementation

GMS NATIONAL QUALITY IMPROVEMENT WORKING GROUP

Note of the meeting held on 6 June 2007, 10.30 am – 12.30 pm, Inglewood House, Alloa

Present:

Dr Andy Kilpatrick, GMS Lead, NHS Fife (Chair) (AK)
Dr David Alexander, SGPC (DA)
Anne Bryce, Chief Internal Auditor, NHS GG&C (AB)
Tony Callaghan, Practitioner Services Division, NSS (TCallaghan)
Tom Clackson, GMS Contract Manager, NHS GG&C (TClackson)
Steve Faulkner, Primary Care Contract Manager, NHS Lothian (SF)
Dr Nadine Harrison, Medical Adviser, SEHD (NH)
Catriona Hayes, Statistician, SEHC (CH)
Dr Karen Lefevre, SCIMP / PCCIU (KL)
Lizzie McGeechan, Quality Manager, NHS Lothian (LM)
Ken McLean, QOF Review Trainer, RCGP (*Depute for Dr Bill Taylor*) (KM)
David Whipps, Quality Manager, NHS Forth Valley
Steven Wilson, Performance Assessment Manager, NHS QIS

In attendance:

Lee Henderson, GMS / PC Programme Support Team (*notes*) (LH)

Apologies:

Gordon Birnie, Dr Susan Burney, Fiona Duff, Liz Duncan, Stewart MacDonald, Ian McDonald, Mary Mitchell, Martin Moffat, Arlene Napier, Amanda Reece, Dr Pauline Strachan, Dr Bill Taylor, Jan Warner, Dr Mike Winter

1. Welcome , Introductions & Apologies

AK chaired the meeting in the absence of MW and welcomed those present.
AK will speak to Gordon Birnie regarding representation from Secondary Care.

2. Minute of the Meeting of 7 March 2007

The draft minute of the meeting held on 7 March 2007 was agreed as a correct record subject to the following amendments:

5 National Primary Care Evaluation Group

From: *'It was added that the queries published on the website must cross link with the BMA website to ensure consistency.'*

To: *'... cross link with official websites to ensure consistency.'*

The last paragraph is to be reported under sub heading of 'QOF Queries Reference Group.'

9 AOCB / Items for Future Meetings

From: *'BT (Dr Bill Taylor) is awaiting the view of NHS as to whether practices who undertake QPA should benefit through the QOF review and will feed back at the next meeting.'*

To: *'BT is awaiting a response from NHS QIS regarding the recently submitted bid. A modular version of QPA is being developed and discussions are ongoing.'*

3. Matters Arising

Winter III report

The Winter III report has still to be finalised although some Boards are currently working with the final consultation draft.

MW was thanked for his work and current workload pressures acknowledged. The report is in the final stages of completion and MW will be requested to pass the draft report to the National PC/GMS Support Team for administrative updates before sign off with SE/SGPC. The final draft will be circulated in the next few weeks. **Action AK**

NHS QIS: Shifting the Focus

The revised version of the document will be considered by NHS QIS Board and distributed to Boards in the Summer.

4. Enhanced Services Presentation

TClackson provided a presentation on Enhanced Services (ES) in NHS Greater Glasgow & Clyde (Appendix 1) and provided clarity to specific questions as follows:

- A process change can be demonstrated but it will take 4 – 5 years to show actual impact that the ES programme has had. In the meantime benefits are being measured through patient focus groups to see the difference to patients, tracking referrals to see progress in the community and analysis of process activity. As the practice LES payment software is provided by primary care, recording of data is the same across all practices and therefore a time comparison can be carried out.
- Should practice software move from GPASS to a new system, this will create significant problems for NHS GG & C regarding the LES payment systems, currently operating on CDSS. It was noted that IT needs are taken into consideration by the Scottish Executive when discussing software changes. The IT screens and patient literature could be transferable to other Boards.
- Given the funding available to practices for LES compared with QOF funding, LES programmes have to be sold to practices as good practice. For opt out practices the Board provides practice nurses to do the additional work, however recruitment levels for nursing continues to be an issue.
- The Estates department takes into account that new builds or revamps of existing premises needed additional space to facilitate the LES programmes.

TClackson will distribute hand outs electronically to GMS Leads and TClackson should be contacted directly for any further information (tom.clackson@gartnavel.gla.ac.uk)

Action TClackson

5. QOF Patient Experience Survey

NH and CH provided a presentation on the QOF Patient Experience Survey (Appendix 2).

There have been comments from practice manager groups requesting redesign of the surveys. The development of a Scottish questionnaire was supported by the group.

As guidance is general and process varies across practices, collation and reporting at national level is difficult. The group supported the proposal to provide consistent practice guidance and to produce a template report for Boards to enable standardisation of collation and reporting of Board returns at a national level.

It was noted that it will be 2009/10 at the earliest before a new questionnaire is available however a template report will be available from next year.

The group did not support the analysis of historical data as this was not considered to be a good use of time/resource at Board level.

A Working group will be established to take forward this piece of work with practice manager and SGPC representation. Nominees are to be emailed to NH as soon as possible and feedback will be brought to the next meeting (nadine.harrison@scotland.gsi.gov.uk).

Action ALL/ NH

6. QOF Queries Reference Group

NH provided an update on the QOF Queries Reference Group, chaired by Jim Waldron, ISD. A process for handling QOF queries has been agreed. It is essential that there is a robust process in each Board that exhausts local expertise before referring to the national group. The group will only deal with queries from the 'end point' of the process and escalate to NHS Employers if needed.

The backlog of queries will be quality assured before being posted on the web site.

7. Primary Care Quality Evaluation Group

The PC Quality Evaluation Group are looking at selected indicators and the variation of achievement, exception reports and inequalities agendas.

The aim is to produce a methodology for Boards to look at QOF data and the pit falls of interpreting data wrongly.

8. Update Winter III Working Group

Practice Analyser and Taking Forward QOF-Plus

The development of the practice analyser tool is underway via NHS QIS. A consultation version of the web based tool will be available in September with the final version available in January 2008. A demonstration of the tool will be given at the next meeting.

Action SF

Guidance on QOF-plus will be included in the Winter III guidance.

9. QOF Reviewers Training Group

KMcL tabled RCGP training statistics.

TCallaghan and NH are to meet to look at the problems arising with DEP2 indicator and this will be discussed with NHS employers.

Following consultation, NH and DA have agreed to allow practices the choice of manual or QMAS submission for summarising indicators (REC 15/18/20) in 2007/08 and beyond. This will be communicated to the service in due course via Practitioner Services Division.

Action TCallaghan

10. QMAS Users Group

Three NHS Boards have extended sign off period for QMAS end of year submission for 2006/07. The proposal to offer a one month extension to other Boards was discussed at GMS Leads and will be discussed further at the next GMS Leads meeting.

There are potential read code changes to future QMAS releases and it was noted that these will be straight forward.

11. AOCB / Items for Future Meetings – nothing further to discuss

12. Date of Next Meeting

Meeting dates will be distributed following consultation with MW.