

Indicator	Query	Response	Date
Records 9	Does the indication for medication under this Indicator have to be electronically linked to the medication entry?	<p>The purpose of this indicator (Records 9) is to ensure that it is clear from the records when patients consult why they are receiving particular drugs. In the same way as summaries can aid clinical safety and quality, clarity about reasons for prescribing will improve patient care. This needs to be born in mind when a practice decides how to meet the terms of this indicator which is limited to repeat medicines initiated from April 2006.</p> <p>The guidance merely states that the indication for any medication has to be recorded and does not specify a particular place or a particular way in which it has to be recorded. The evidence that it has been recorded is to be demonstrated by the practice in a survey of 50 relevant records and submitted as core grade A evidence before a QOF review visit. The QOF review team will look at the survey to see if they are happy with the way in which practices have recorded this indication and prescription for drugs on repeat prescription initiated from April 2004 onwards and that they have achieved the 80% benchmark.</p> <p>If Records is a chosen area at the review visit, the team will also review 20 further records, plus another 20 if necessary (as per the guidance), to further look at the achievement against the 80% benchmark and how the indication is recorded. The review team may decide to raise any questions (or indeed praise the practice for excellence) about the way in which the practice do this.</p> <p>There is no "gold standard" and it is for Practices to show that their method of recording indication is informative and of practical clinical use.</p>	29.01.07
Records 21	What is the time period for achievement of complete ethnicity recording for new registrations?	<p>The business rule set indicates that the 100% achievement of ethnicity recording refers to all new registrations from 1 April 2006 when this indicator was introduced. This information can be recorded at any date after registration. If a practice wishes to achieve this indicator, they will therefore need to chase up all patients who registered on or after 1 April 2006 for ethnicity information.</p> <p>The possibility of "starting afresh" each year for this indicator has been raised with the UK QOF sub-plenary but the decision has been made not to change it because of the potential for catch up.</p>	26.02.08
Records 19	What is the guidance on recording that medical records are received and the summary	Practices should only update the clinical system to "medical records received" once they have the complete medical records (irrespective of the combination). Entering this update then triggers the 8 week	03.12.08

<p>completed for Records 19 now that Docman records are received before the full record? How can practices who summarise records when the Docman record is received, but before the full record, make sure they are credited with summarising the records within the 8 week timescale?</p>		<p>countdown.</p> <p>This advice was included in the guidance for the Docman Transfer Process - GP Guidelines - Page 16 available at - http://www.scimp.scot.nhs.uk/eRecords_docman.html</p> <p>Extract below:</p> <p>Records Received - Updating the Clinical System</p>	
		<p><i>You should update the clinical system to show medical records received once the <u>complete</u> medical record has been received by the GP Practice, irrespective of the combination, eg paper only, paper plus Docman or Docman only, but only on receipt of the <u>complete</u> record.</i></p> <p>Practices receiving Docman records may decide to make a preliminary summary but to do a good job of summarising the record, it would be good practice to have all the components of the record before finalising the summary. Otherwise there is the risk of errors and it is much more difficult to both recognise these and correct them.</p>	
		<p>Practices need to ensure that they code for summary completed AFTER the date of the medical records received code or this summary will not be picked up for this indicator when they are showing compliance for QMAS and QOF review visits. This needs to be done even if a code has already been recorded when the incomplete (Docman) record has been received.</p> <p>Possible codes are 9344. (Notes summary on computer) and 9348. (Computer summary updated)</p> <p>Please note that the searches for summary codes for Records 19 are internal to the practice and not extracted by QMAS.</p>	